

# **Shark**<sup>®</sup>

## **Cordless Detect Pro™**

### **Vacuum**

IW1600ANZ Series  
IW3600ANZ Series

## **OWNER'S GUIDE**

---



# IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY



## ⚠ WARNING

When using an electrical appliance, to reduce the risk of fire, electric shock, injury, or property damage, basic precautions should always be followed, including the following:

### READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM:

1. This vacuum consists of a dock, motorised nozzle, wand, and handheld vacuum. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user. The floor nozzle, wand, and handheld vacuum contain electrical connections.
  2. Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.
  3. Use only identical replacement parts.
  4. This vacuum contains no serviceable parts.
  5. Use only as described in this manual. **DO NOT** use the vacuum for any purpose other than those described in this manual.
  6. With the exception of the filters and dust cup, **DO NOT** expose any parts of the vacuum to water or other liquids.
  7. Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. **DO NOT** allow to be used as a toy. Close supervision is necessary when used near children.
- ### GENERAL USE
8. This appliance can be used by persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children.
  9. Always turn off the vacuum before connecting or disconnecting any current dock, carrying hoses, motorised nozzles, chargers, batteries, or other electrical or mechanical parts.
  10. **DO NOT** handle plug or vacuum with wet hands.
  11. **DO NOT** use without dust cup, HEPA and Pre-motor filter, and soft roller in place.
  12. Only use Shark® branded filters and accessories. Failure to do so will void the warranty.
  13. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.

14. **DO NOT** use if dock, nozzle or accessory airflow is restricted. If the air paths or the motorised floor nozzle become blocked, turn the vacuum off. Remove all obstructions before you turn on the unit again.
15. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
16. **DO NOT** use if vacuum is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
17. Use extra care when cleaning on stairs.
18. **DO NOT** leave the vacuum unattended while powered on.
19. When powered on, keep the vacuum moving over the carpet surface at all times to avoid damaging the carpet fibers.
20. **DO NOT** place vacuum on unstable surfaces such as chairs or tables.
21. **DO NOT** use to pick up:
  - a) Liquids
  - b) Large objects
  - c) Hard or sharp objects (glass, nails, screws, or coins)
  - d) Large quantities of dust (including drywall, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
  - e) Smoking or burning objects (hot coals, cigarette butts, or matches)
  - f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
  - g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
22. **DO NOT** use in the following areas:
  - a) Poorly lit areas
  - b) Wet or damp surfaces
  - c) Outdoor areas
  - d) Spaces that are enclosed and may contain explosive or toxic fumes or vapours (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)
23. Turn off the vacuum before plugging in or unplugging the charger.
24. Turn off the vacuum before any adjustment, cleaning, maintenance, or troubleshooting.
25. During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushrolls.

26. Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
27. **DO NOT** modify or attempt to repair the vacuum or the battery yourself, except as indicated in this manual. **DO NOT** use the battery or vacuum if it has been modified or damaged. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion, or risk of injury.
28. Always turn off this appliance before connecting or disconnecting motorised nozzle or hand tool.

### BATTERY PACK

29. The battery is the power source for the vacuum. Carefully read and follow all charging instructions.
30. To prevent unintentional starting, ensure the vacuum is powered off before picking up or carrying the vacuum. **DO NOT** carry the appliance with your finger on the power switch.
31. Keep the battery away from all metal objects such as paper clips, coins, keys, nails, or screws. Shorting the battery terminals increases the risk of fire or burns.
32. Under abusive conditions, liquid may be ejected from the battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.
33. Battery should not be stored at temperatures below 3°C (37.4°F) or above 104°F (40°C) to maintain long-term battery life.
34. **DO NOT** charge battery at temperatures below 5°C (40°F) or above 104°C (104°F). Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
35. Store the appliance indoors. **DO NOT** use or store it below 3°C (37.4°F). Ensure the appliance is at room temperature before operating.
36. **DO NOT** expose the battery to fire or temperatures above 265°F (130°C) as it may cause explosion.
37. Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
38. Disconnect the battery pack from the appliance before making any adjustments, changing accessories, or storing appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.
39. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. b. During charging, the battery must be placed in a well-ventilated area.

40. For IW3600ANZ Series use only the charging dock XDCKIW3500LEU. For IW1600ANZ Series use only battery charger YLS0251A-A2600800 For IW3600ANZ use only battery pack XBTR625KSLEU. For IW1600ANZ use only battery pack XBTR625KDCEU.
41. If the charging cord plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.
42. To reduce the risk of shock and unintended operation, turn off power and remove the Li-Ion battery before servicing.
43. Unplug the power cord from outlet when not in use and before servicing.
44. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
45. Turn off all controls before unplugging.
46. Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
47. The product's power supply cord should be directly plugged into an electrical outlet. Extension cord should not be used.
48. The length of the power supply cord provided on the product is 1.2m .

### ODOUR NEUTRALISER TECHNOLOGY CARTRIDGE (IW3600ANZ Series)

48. Observe the following when interacting with the odour neutralising cartridge:
    - a) **DO NOT** attempt to disassemble odour neutraliser cartridge.
    - b) Avoid direct contact with the fragrance puk in the cartridge.
    - c) **DO NOT** directly inhale from the odour neutralising cartridge.
    - d) Keep away from children and pets.
    - e) Keep away from heat, sparks, and open flame.
    - f) **DO NOT** place in direct sunlight.
- ### FRAGRANCE PUK FIRST AID
- a) Avoid contact with fabrics and finished surfaces.
  - b) Eye contact: Remove contact lenses if present. Rinse continuously with water for several minutes.
  - c) Skin contact: Wash hands thoroughly after handling. If irritation or rash develops, seek medical advice/attention.
  - d) Inhalation: Move person to fresh air if they are experiencing any respiratory symptoms. If symptoms persist, seek medical advice/attention.
  - e) Ingestion: **DO NOT** induce vomiting. Seek medical advice/attention.

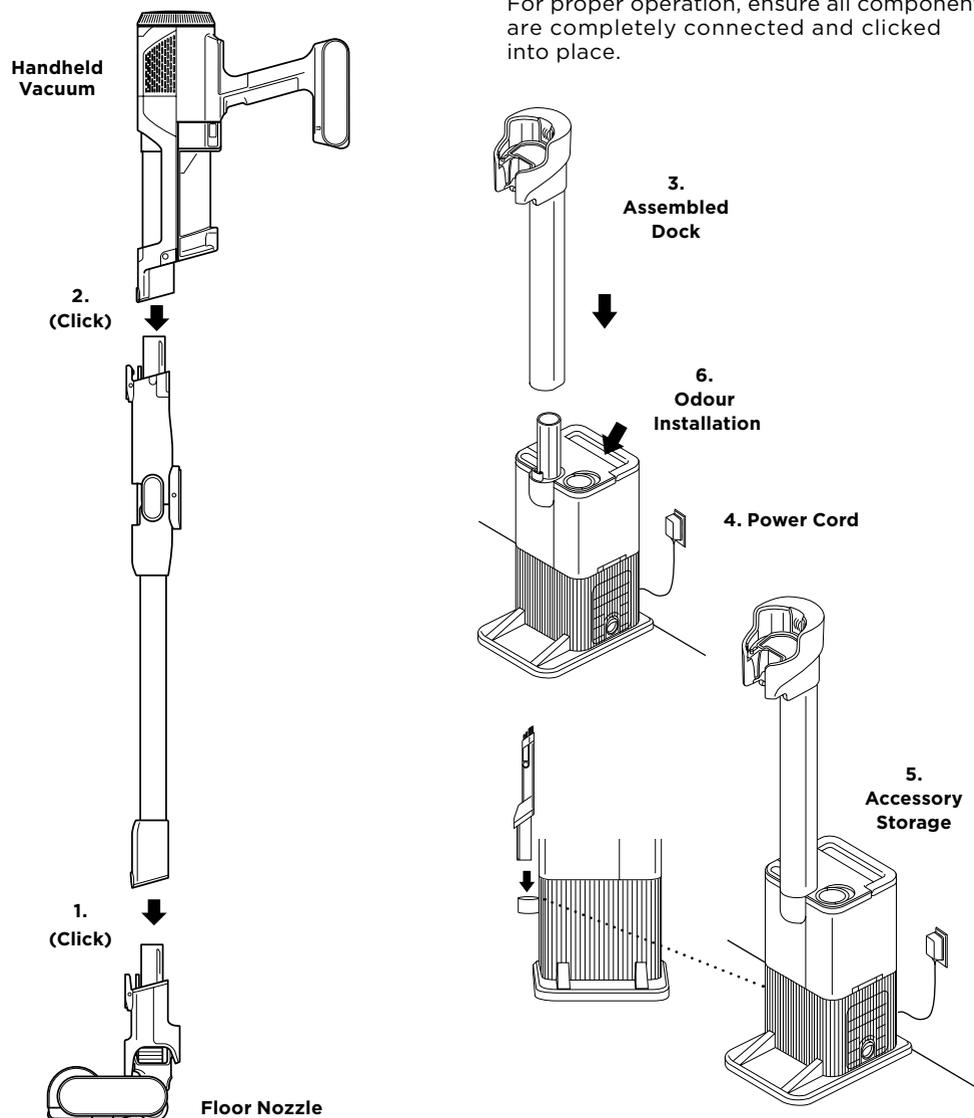
## SAVE THESE INSTRUCTIONS

## AUTO-EMPTY ASSEMBLY (IW3600ANZ)

1. Slide the **Wand** onto the neck of the **Floor Nozzle** until it clicks into place.
2. Align the **Hand Vacuum** nozzle opening with the top of the wand and slide it on until it clicks into place.
3. Make sure the **Dock** is facing upright. Slide the **Charging Post** into the slot on front of dock until it clicks.

4. Place the dock on the floor near a wall outlet. Connect the **Power Cord** to the port on the back of the charging post, then plug into the outlet.
5. Store the crevice tool accessory on the mount on the dock.
6. Refer to Odour Installation and Replacement instructions.

For proper operation, ensure all components are completely connected and clicked into place.

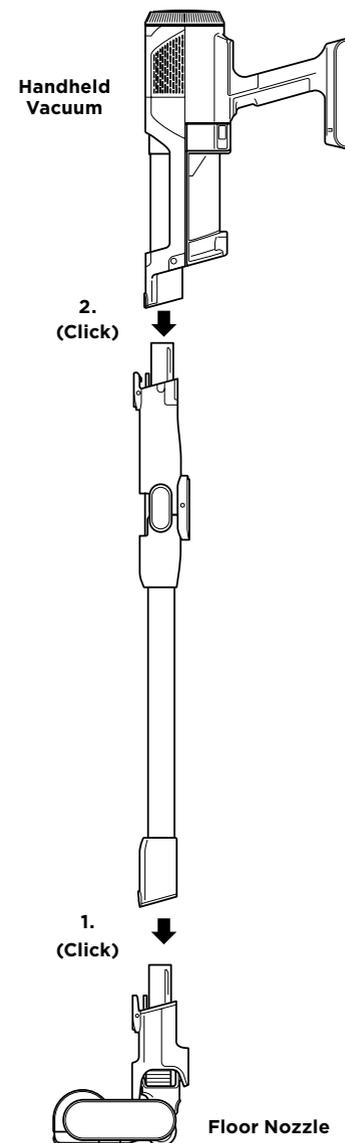


**NOTE:** Once the charging post is installed, it can't be removed.

## NON-AUTO-EMPTY ASSEMBLY (IW1600ANZ)

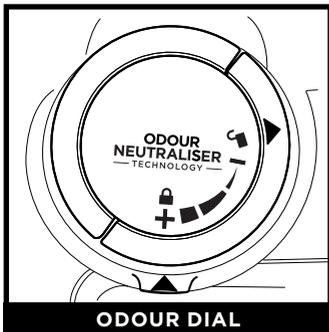
1. Slide the **Wand** onto the neck of the **Floor Nozzle** until it clicks into place.
2. Align the **Hand Vacuum** nozzle opening with the top of the wand and slide it on until it clicks into place.

For proper operation, ensure all components are completely connected and clicked into place.



## ODOUR NEUTRALISER TECHNOLOGY

### ADJUSTING THE ODOUR INTENSITY



Flip up the handle and rotate the Odour Neutraliser Technology Dial to adjust fragrance puk intensity or to remove cartridge.

**Insertion/Removal:** Rotate the Odour Neutraliser Technology Dial to align the teal arrows. Remove the dial to access the fragrance puk for removal or replacement.

**Low:** Rotate the Odour Neutraliser Technology Dial toward the Low position to minimise the intensity to the lowest level when the vacuum is in use.

**High:** Rotate the Odour Neutraliser Technology Dial toward the High position for the highest level of intensity when the vacuum is in use. This position is the recommended setting for optimal performance.

### ODOUR NEUTRALISER TECHNOLOGY TIPS

#### Odour Neutraliser Technology Dial Must be Installed for Vacuum to Function Properly

- Remove the Fragrance Puk from dial if you don't want the benefits of the Odour Neutraliser Technology.

#### Maintenance Required

- Clean all filters as recommended under Cleaning Filters.
- Empty the dust cup before storing your vacuum.
- Replace the fragrance puk as recommended under Odour Neutraliser Technology fragrance puk replacement.
- Visit [sharkclean.com.au](http://sharkclean.com.au) [sharkclean.co.nz](http://sharkclean.co.nz) to learn more and purchase replacements.
- If wet pet messes are cleaned up, thoroughly clean the vacuum.

#### Fragrance Strength Over Time

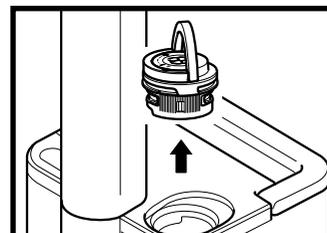
- The intensity of the Odour Neutraliser Technology fragrance puk may diminish over time. It may also have no noticeable fragrance at all. This is natural and does not indicate the technology isn't working. Follow replacement instructions to ensure continued performance.

**NOTES:**

- The odour dial needs to be installed for the vacuum to function properly, with or without the odour cartridge.
- Odour Neutraliser technology effectively deodourizes while interacting with odours from inanimate sources.

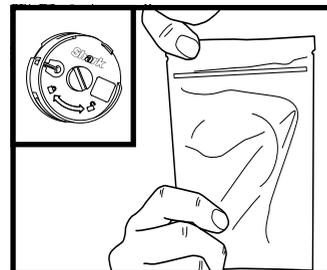
## ODOUR NEUTRALISER TECHNOLOGY

### ODOUR NEUTRALISER TECHNOLOGY FRAGRANCE PUK REPLACEMENT



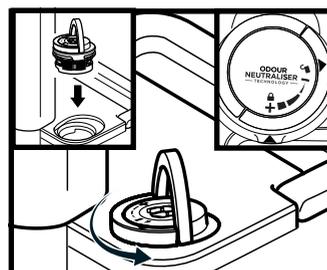
1. REMOVE ODOUR NEUTRALISER TECHNOLOGY DIAL FROM FLOORHEAD

Flip up the handle and rotate the Odour Neutraliser Technology Dial clockwise until the two teal arrows are aligned. Pull the handle to remove the Odour Neutraliser Technology Dial from the floorhead.



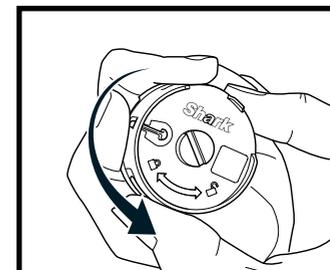
3. REMOVE NEW FRAGRANCE PUK FROM PACKAGING

Remove the new fragrance puk from the can. To maintain the life of the fragrance puk, keep it in the can until you are ready to install it.



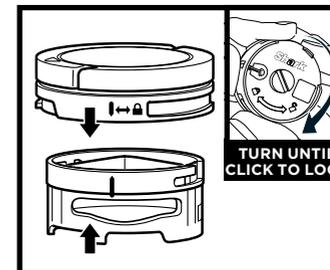
5. INSTALL DIAL IN THE AUTO-EMPTY DOCK

Align the teal arrow on the dial cover with the arrow on the auto-empty dock, then reinsert the dial into the auto-empty dock. Rotate the dial counterclockwise until it clicks into an intensity setting to engage. Rotate further to change the intensity setting.



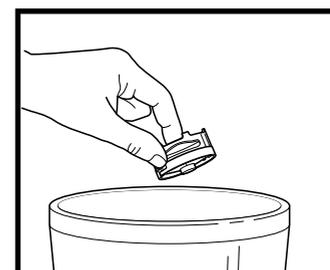
2. REMOVE OLD FRAGRANCE PUK

Rotate the fragrance puk anticlockwise in the Odour Neutraliser Technology Dial housing and pull out the fragrance puk to remove it.



4. REPLACE CARTRIDGE WITH FRAGRANCE PUK

Align the yellow arrow on the side of the fragrance puk with the yellow arrow on the side of the Odour Neutraliser Technology Dial cover, then insert the fragrance puk into the dial. Rotate clockwise to lock it in place.



6. USED FRAGRANCE PUK DISPOSAL

Dispose of old fragrance puk into the bin. Please do not throw the Odour Neutraliser Technology Dial into the bin.

**NOTE:** Fragrance Puks should be replaced every 6 months for optimal Odour Neutraliser technology performance.

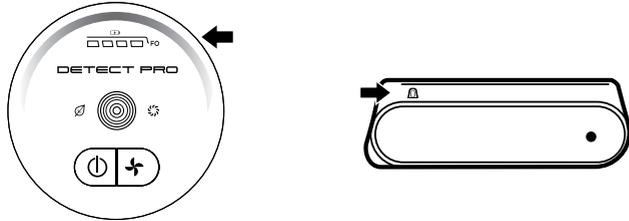
## LI-ION BATTERY

Prior to first use, charge the battery completely. A full charge takes approximately 5 hours.

### RUNTIMES PER FULLY CHARGED BATTERY

With a full charge, the unit will have up to a 60-minute runtime.

### LED BATTERY POWER AND CHARGING INDICATORS



#### Charging

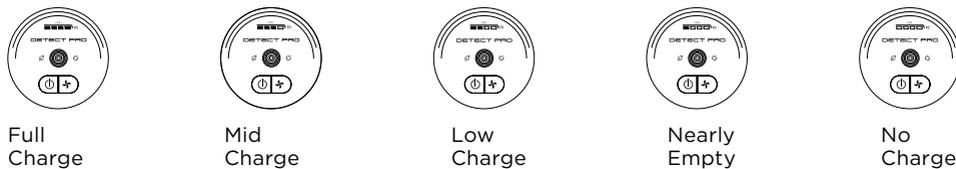
-  LED on the battery pack will pulse yellow when reaching 0-75% charge.
-  LED on the battery pack will pulse green from 75% - 100% charge.
-  White LED the battery pack is fully charged.

**NOTE:** Full charge takes approximately 5 hours.

#### Additional Notes

1. LEDs turn off once the battery is fully charged.
2. Unit will not power on when charger is connected.

#### In Use



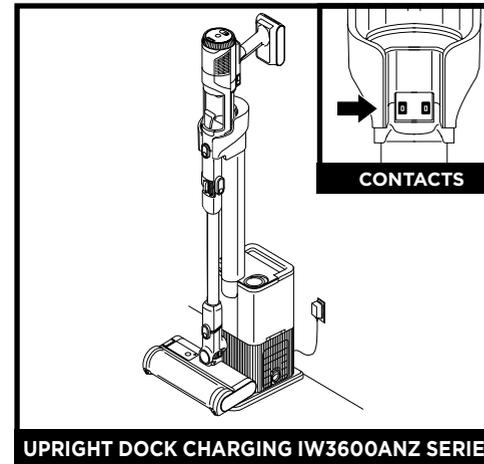
### RECYCLING THE LI-ION BATTERY

When the Shark® Li-ion battery needs to be replaced, dispose of it or recycle it in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium-ion batteries in the rubbish or municipal solid waste stream. Return spent batteries to an authorised recycling center or to the retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

**NOTE:** The Shark battery, like all lithium-ion batteries, will naturally decrease in capacity over time from the 100% capacity of a new battery.

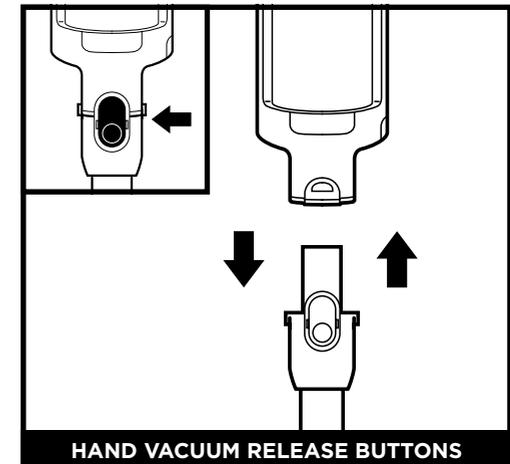
## CHARGING

### CHARGING WHILE IN STORAGE MODE



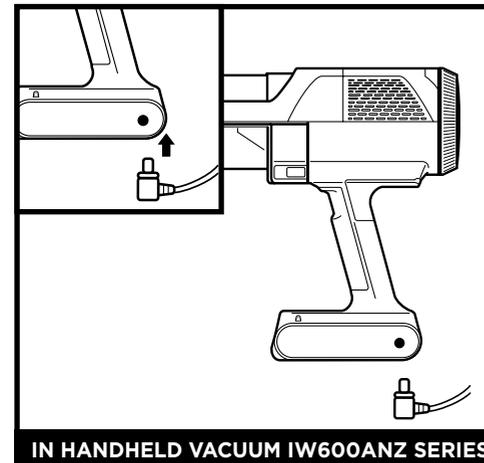
UPRIGHT DOCK CHARGING IW3600ANZ SERIES

Charge the unit by placing it on the dock. Make sure the contacts on the wand are aligned with the contacts on the charging post. When charging is complete and you need to use the unit again, lift it off the dock.



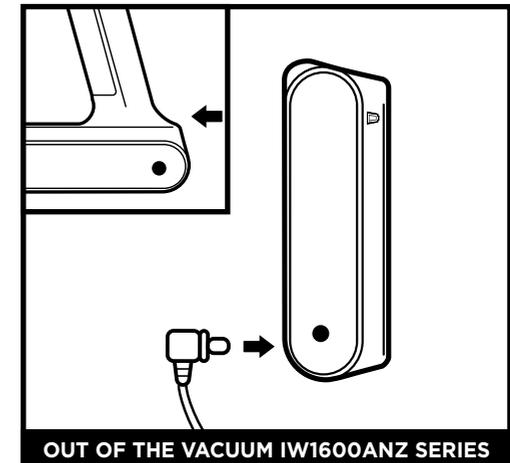
HAND VACUUM RELEASE BUTTONS

To detach the hand vacuum from the wand, press the front latch release button on the hand vac where it meets the wand, then lift off the hand vacuum. To reattach the hand vacuum to the wand, align the hand vacuum opening over the top of the wand and slide it on until it clicks into place.



IN HANDHELD VACUUM IW600ANZ SERIES

To charge the battery inside the handheld vacuum, insert the charger into the port below the handle on the handheld vacuum, then plug the charger into an electrical outlet.



OUT OF THE VACUUM IW1600ANZ SERIES

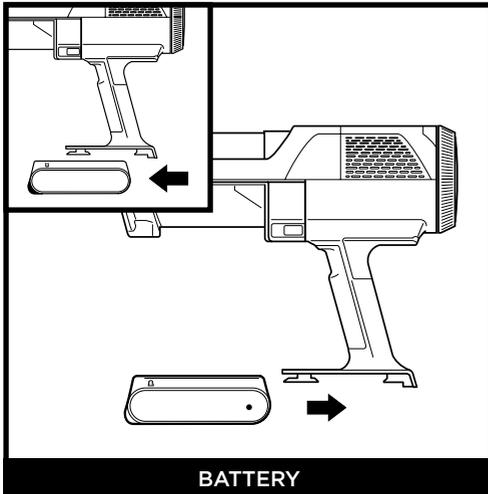
Press and hold the **Battery Release Button**, then pull out the battery. Plug the charger into the charging port on the battery. To reinstall the battery, insert it into the slot in the back of the handheld vacuum.

**NOTE:** When the unit is docked properly, the charging lights on the battery will blink, indicating that charging has begun.

**NOTE:** The main unit comes with a partial charge. For maximum runtime, charge fully before first use (approximately 5 hours). Leaving the unit plugged in will not damage battery life.

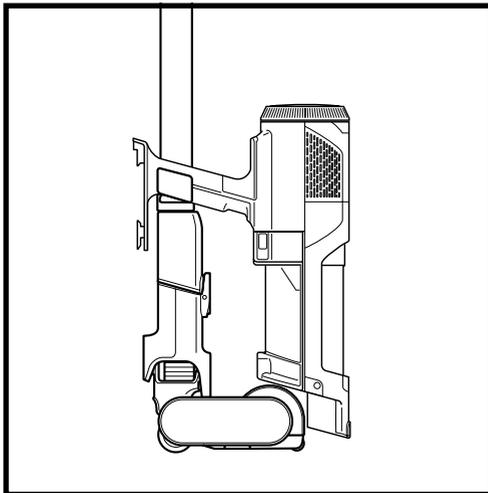
## BATTERY REMOVAL

### REMOVING THE BATTERY



To remove the battery from the hand vacuum, press the release tab on the battery cap and slide out the battery. To reinstall, slide the battery into the compartment in the handle until it clicks into place.

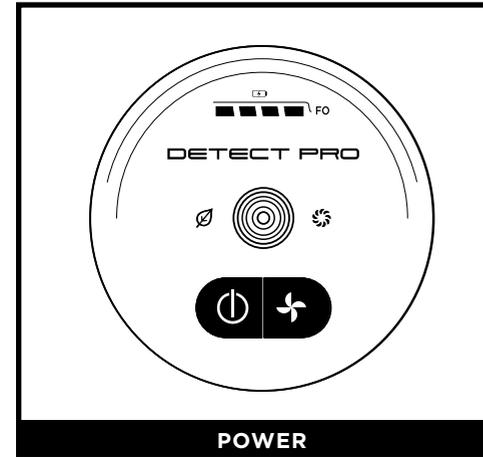
### STORAGE ON THE GO



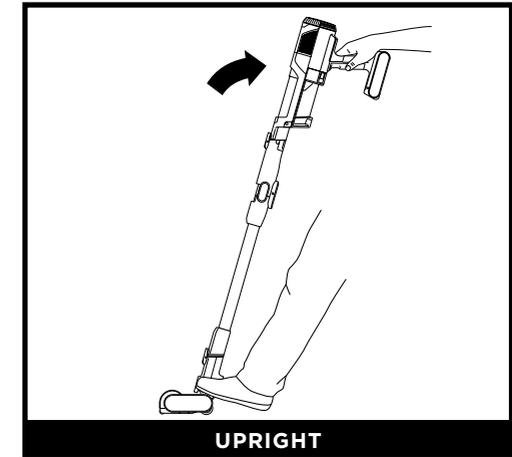
For quick and easy short-term storage, attach the hand vacuum to the wand by placing it onto the pre-assembled wand storage clip.

## USING YOUR VACUUM

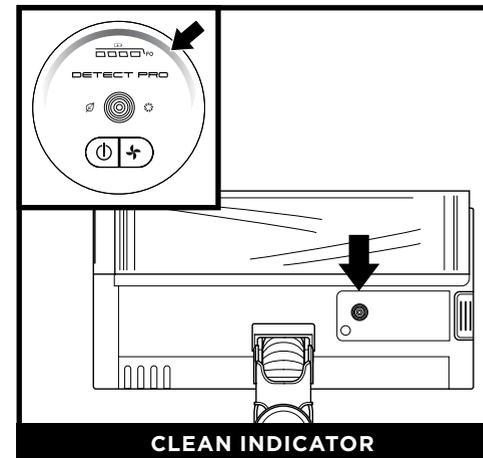
### CONTROLS AND CLEANING MODES



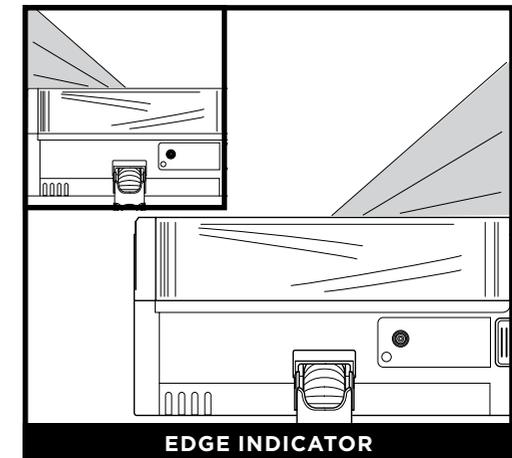
Press the  button on the UI Screen to turn on power. To turn off power, press the button again. To toggle between ECO, AUTO, and BOOST modes, press the mode  selection button.



When upright, the nozzle will lock to allow for free standing storage when the hand vac is detached. Place your foot on the nozzle to disengage the lock to begin floor cleaning.



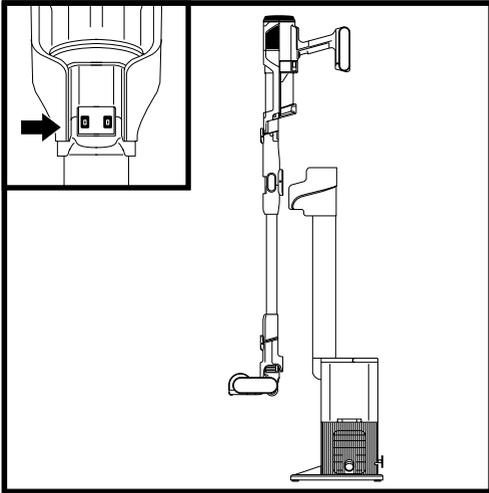
When the LED Indicator light is blue, this means no heavy debris is detected and suction power is normal. When the vacuum senses heavy debris, the light will turn red, and suction will increase for more cleaning power. When the indicator light turns amber, debris is being removed—continue cleaning until the indicator turns blue again.



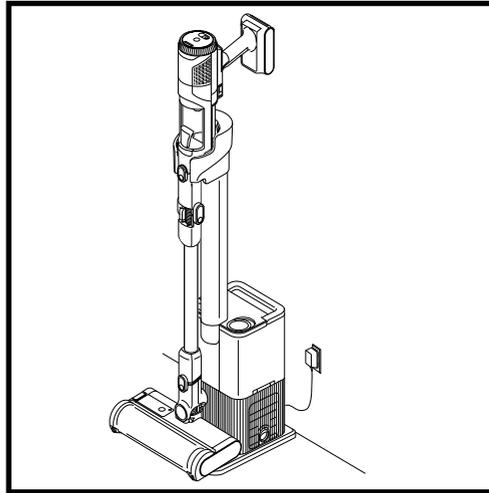
When an edge is detected, the headlights will illuminate on one side where the edge is detected, to focus on targeted debris.

## USING YOUR VACUUM

### USING THE AUTO-EMPTY DOCK (IW3600ANZ SERIES)

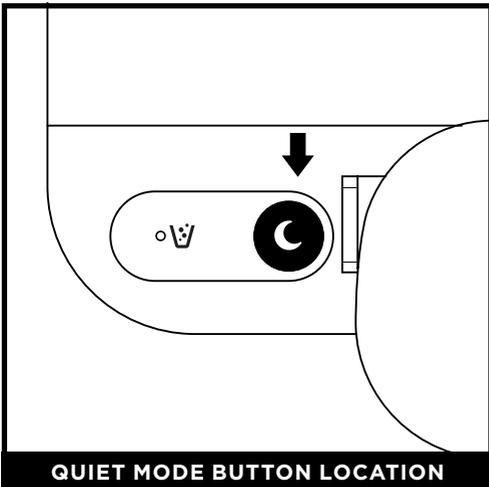


Place the vacuum on the dock in a downward motion. Once properly attached, the auto evacuation process will begin. The evacuation cycle will last for 15 seconds.



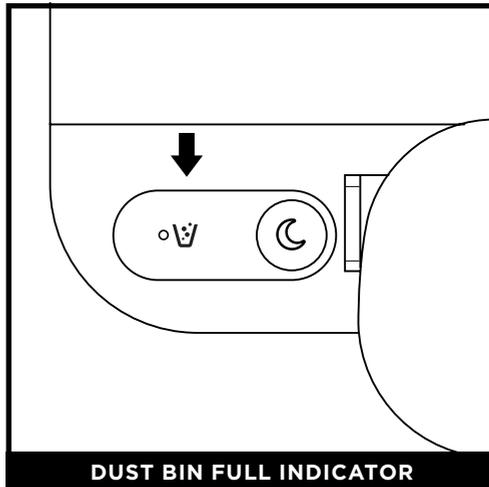
Once evacuation is complete, the vacuum will continue charging until it is removed from the dock.

### USING THE AUTO-EMPTY DOCK



**QUIET MODE BUTTON LOCATION**

Press the button on the top of the dock that shows an image of a moon. This will initiate Quiet Mode. When the dock is in Quiet Mode, you can dock the vacuum without auto evacuation occurring.

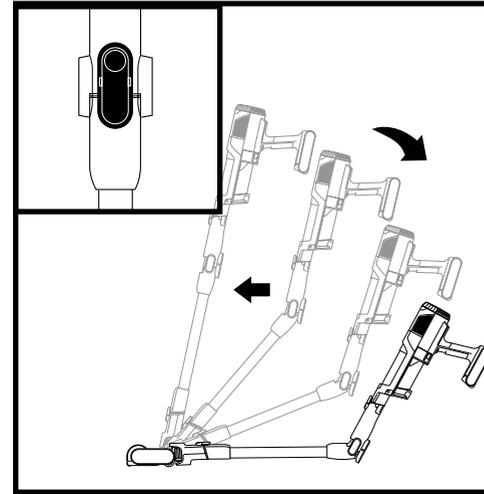


**DUST BIN FULL INDICATOR**

The Dust Bin Full indicator will illuminate when the dust bin is full of debris and needs to be emptied. To reset the indicator, remove the dust bin and empty it.

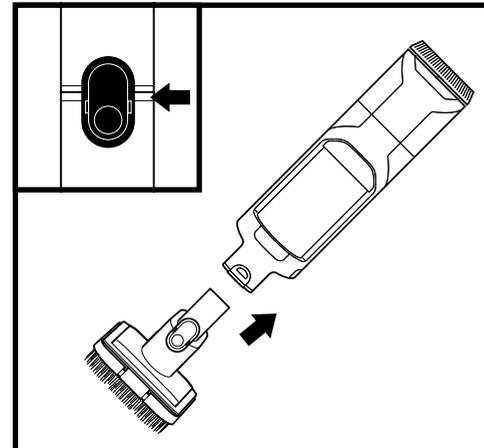
**Note:** do not remove the vacuum while the evacuation cycle is taking place.

## USING THE FLEX WAND



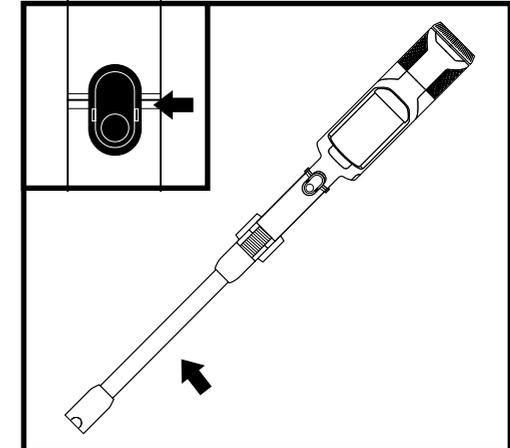
Press the unlock latch on the back of the wand, then adjust the angle.

### ABOVE-FLOOR CLEANING



**ABOVE-FLOOR WITH HAND VACUUM**

Detach the hand vacuum to clean above-floor areas. Press the front latch release button on the hand vac where it meets the wand, then lift off the hand vacuum. To attach an accessory to the hand vacuum, slide it into the opening in the nozzle. To remove, press the front latch release button on the hand vac where it meets the wand, and slide out the accessory.



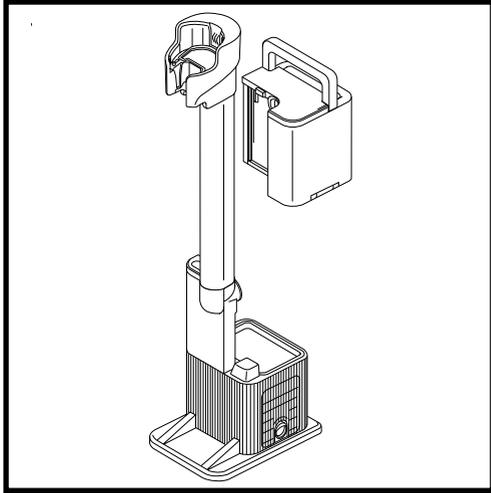
**ABOVE-FLOOR WITH WAND**

To detach the floor nozzle from the wand, step on the nozzle while pressing the nozzle release button at the bottom of the wand. Lift the wand to remove it. To reattach the wand, align it over the neck of the floor nozzle, then slide it on until it clicks into place.

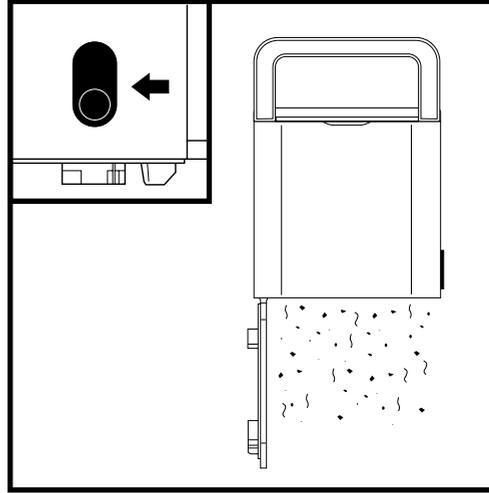
**NOTE:** All accessories are compatible with both the wand and the hand vacuum.

## MAINTAINING YOUR VACUUM

### EMPTYING THE DOCK DUST BIN (FOR IW3600ANZ SERIES)

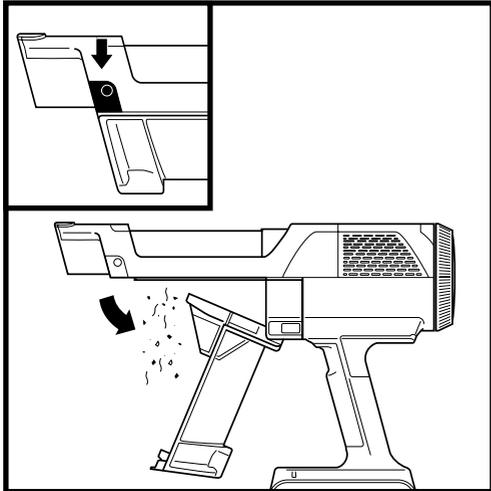


The dock dust bin holds up to 30 days' worth of dust and debris. Empty the dock dust bin when the dust bin full indicator light comes on. To remove the bin, lift it out by the handle.

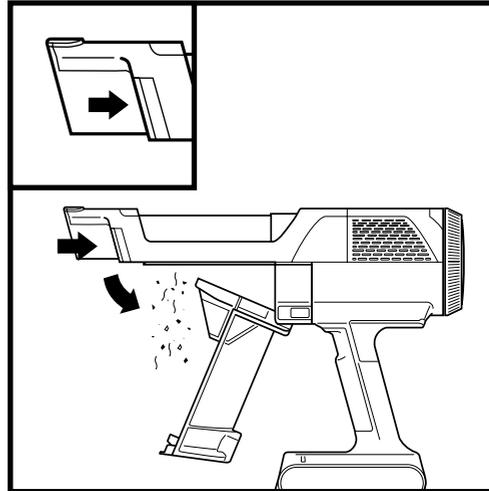


To empty the bin, hold it over the trash and press the release button on the side. The bottom will open to release the debris.

### EMPTYING THE HANDHELD VACUUM DUST CUP



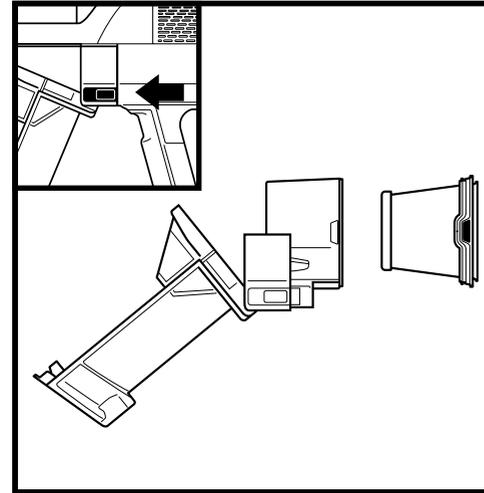
To empty the handheld vacuum (IW3600ANZ Series) dust cup, turn off the power and hold the hand vac over the trash. Press the release button and the dust cup lid will drop open, releasing debris.



To empty the handheld vacuum (IW1600ANZ Series) dust cup, turn off the power and hold the hand vac over the trash. Press the release button and the dust cup lid will drop open, releasing debris.

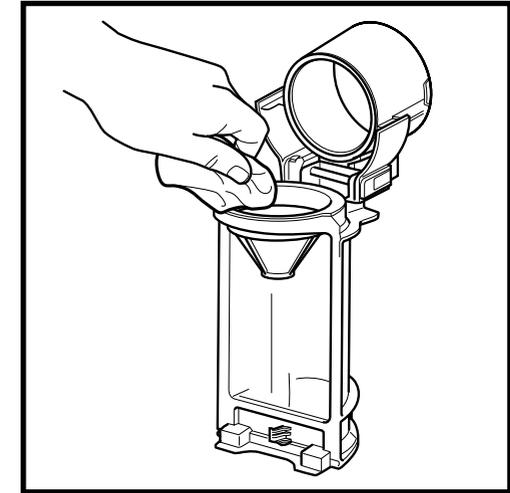
## MAINTAINING YOUR VACUUM

### CLEANING THE DUST CUP AND FILTER



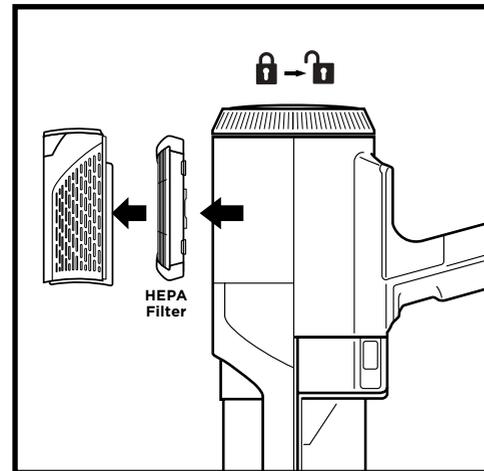
With the dust cup open and the power off, press both release buttons and slide the dust cup out of the hand vac.

Press the tabs on both sides of the filter housing and pull the filter out of the housing. To clean the filter, rinse it with water only and allow it to air-dry for at least 24 hours before reinstalling. To reinstall the filter, slide it back into the housing, then slide the housing back into place.



To deep-clean the dust cup, slide the release button until the lid opens completely. Wipe away any dust and debris with a dry cloth, then rinse it out with water. Use a damp cloth to remove any remaining debris. Allow the dust cup to air-dry completely for at least 24 hours before reinstalling it.

### REMOVING THE HAND VAC HEPA FILTER



1. To access the HEPA filter, rotate the filter cover on the the handheld vacuum to the unlocked position.
2. Pull off the filter cover and lift out the HEPA filter.
3. Reinsert the filter, then replace the cover and rotate it back to the locked position.

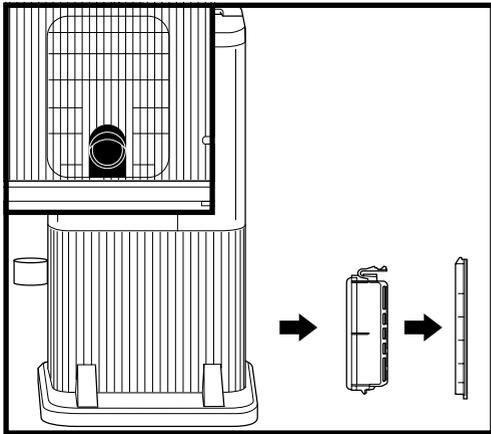
**Regularly rinse and replace the filters to maintain your vacuum's suction power.** To clean filters, rinse them with water only. **Allow all filters to air-dry completely for up to 48 hours before reinstalling to prevent liquid from being drawn into electric parts.**

Clean the pre-motor and post-motor filters as least once a month. Tap off loose dirt between washes when needed. More frequent cleaning may sometimes be necessary with heavy use.

**IMPORTANT: DO NOT** use soap when cleaning the filters. Use water only. The vacuum will not have suction if the post-motor filter is not installed. Ensure that all filters are installed before using.

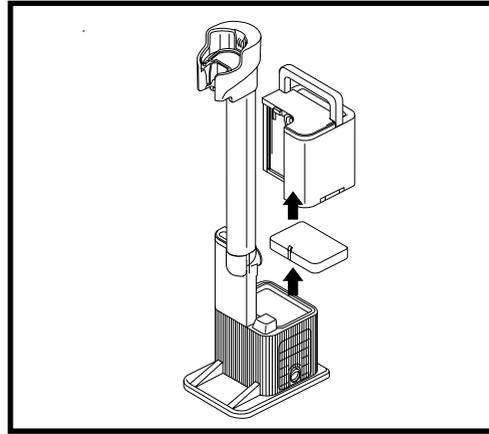
## MAINTAINING YOUR VACUUM

### CLEANING THE AUTO-EMPTY DOCK FILTER (IW3600ANZ SERIES)



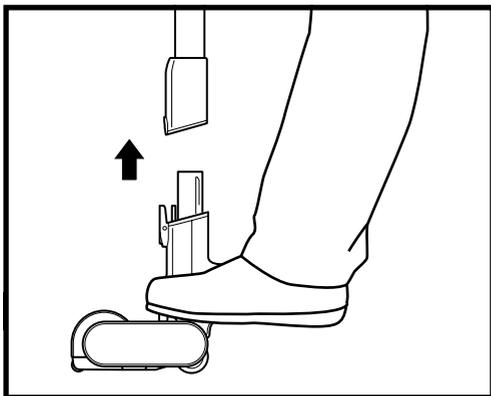
To access the filter in the dock, remove the Filter Door. Press the button at the bottom of the door, then tilt the door and lift it off. Remove the filter from the dock. After the filter has been rinsed and dried, reinstall it by reinserting it into the dock and replacing the filter door.

For best results, clean your Auto-Empty filters at least once a month and replace the filters regularly. To clean filters, rinse with cold water **ONLY** to prevent damage from cleaning chemicals. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electrical parts. Maintaining your Exhaust Foam Filter will ensure successful Auto-Empty evacuation.

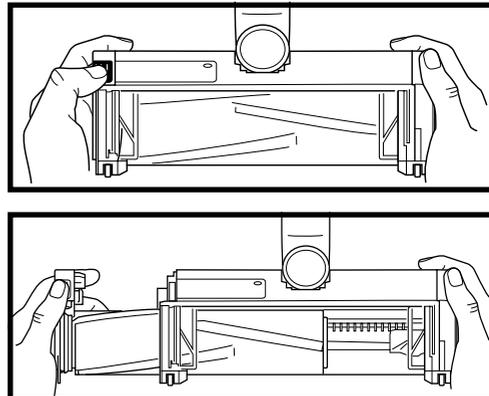


To access the the Auto-Empty Exhaust Foam Filter, remove the dust bin. Before removing the Exhaust Foam Filter, vacuum off any fine debris from the surface. Lift the Exhaust Foam Filter out of the dock, then rinse it with water only (do not use soap). Allow the filter to air-dry completely before reinstalling it.

### NOZZLE MAINTENANCE



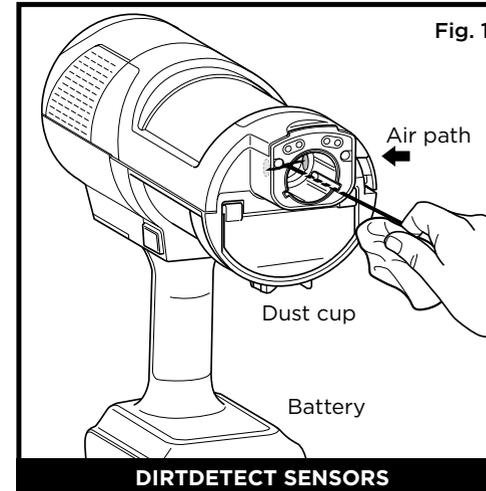
1. Turn off the vacuum.
2. Press the nozzle release button to detach the nozzle from the wand.
3. Press the brushroll release button and slide the brushroll out of the nozzle.
4. Clear any blockages and remove any debris from the brushroll and floor nozzle.



5. Tap off loose debris and wipe the brushroll clean with a dry towel. Hand wash the brushroll if needed, using only water, and then let it air dry completely for at least 24 hours.
6. When the brushroll is dry, reinstall it into the nozzle by inserting it into the nozzle until it clicks.

## MAINTAINING YOUR VACUUM

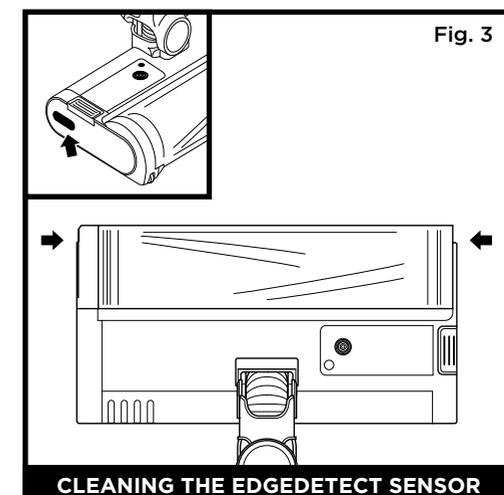
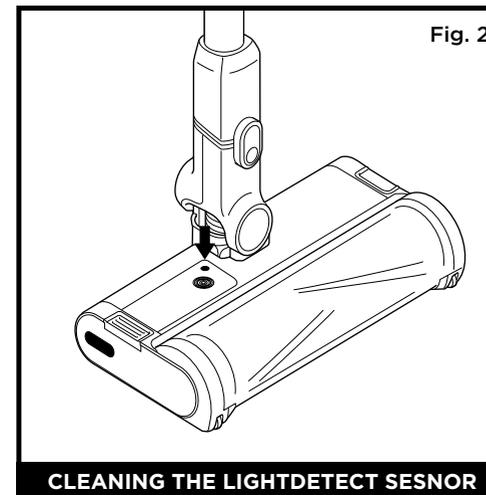
### CLEANING THE SENSORS



Make sure to clean the Detect sensors regularly, as hair and other debris may build up and obstruct them. If the sensors are partially obstructed, Auto mode will not function as expected.

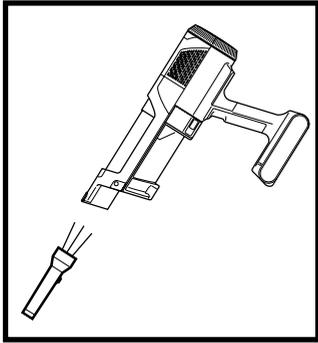
#### To clean the sensors :

1. Turn off power and remove the floor nozzle.
2. Locate the DirtDetect Sensor in the nozzle of the hand vac (Fig. 1), the LightDetect Sensor on the top of the nozzle (Fig. 2), and the EdgeDetect sensor on the side of the nozzle (Fig. 3).
3. Gently wipe the sensors with a microfibre cloth and remove all hair and debris.
4. Reattach the floor nozzle to the rest of the unit and turn on power. Verify that the unit is functioning normally.



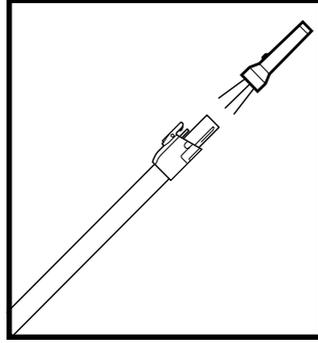
CHECKING FOR BLOCKAGES IN THE VACUUM

If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught in the brushroll.



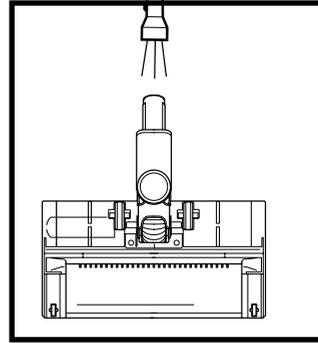
Checking for Blockages in the Hand Vacuum:

1. Turn off the vacuum.
2. Remove the hand vacuum from the wand.
3. Check all intake openings to the dust cup and remove any debris or blockages.



Checking for Blockages in the Wand:

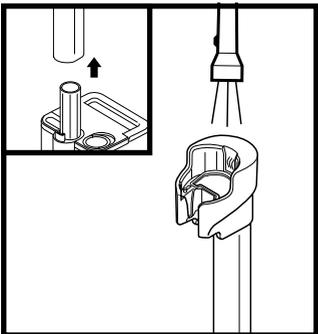
1. Turn off the vacuum.
2. Detach the hand vacuum and floor nozzle from the wand.
3. Check both ends of the wand for blockages and debris.
4. Clear away any debris or blockages.



Checking for Blockages in the Floor Nozzle:

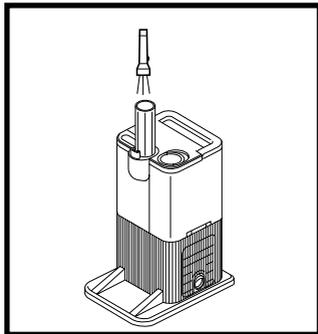
1. Turn off the vacuum.
2. Detach the wand from the floor nozzle.
3. Press the brushroll release button and slide the brushroll out of the nozzle.
4. Clear any blockages and release any debris from the brushroll and floor nozzle.
5. Slide the brushroll back into the nozzle, ensuring everything is lined up and in place.

CHECKING FOR BLOCKAGES IN THE AUTO-EMPTY DOCK (IW3611ANZ)



Checking for Blockages in the Charging Post:

1. Unplug the dock.
2. Remove the vacuum from the dock.
3. Press the latch on the back of the charging post and lift the post away from the dock.
4. Check the end of the charging post and top of the dock for any debris or blockages.



Checking for Blockages in the Dock:

1. Unplug the dock.
2. Remove the vacuum from the dock.
3. Remove the dust bin from the dock.
4. Check the exit for any debris or blockages.

TROUBLESHOOTING

**WARNING: To reduce the risk of shock and unintended operation, turn off power and remove the battery before servicing.**

**Vacuum is not picking up debris. No suction or light suction. Third indicator light on hand vacuum is solid yellow.**

(Refer to Checking for Blockages section for more information.)

1. Dust cup may be full; empty dust cup.
2. Check floor nozzle for blockages; clear blockages if required.
3. Remove any string, carpet fibers, or hair that may be wrapped around the brushroll.
4. Check connection between hand vacuum and wand for blockages; clear blockages if required.
5. Check filters to see if they need cleaning. Follow instructions for rinsing and completely air-drying the filters before reinstalling them.

**Vacuum lifts area rugs.**

1. Make sure you are not engaging Boost mode. Take care when vacuuming area rugs or rugs with delicately sewn edges.
2. Turn off the unit to disengage from the carpet, then restart.

**The brushroll in the floor nozzle doesn't spin.**

1. Immediately turn off the vacuum. Remove any blockages before turning the vacuum back on. Make sure the hand vacuum is tilted back far enough for the brushroll to engage while in use.
2. If the floor nozzle has headlights and they are not illuminated, there is a connection issue between the hand vacuum, wand, and nozzle. Try detaching the parts, then reconnecting them.

**Vacuum turns off on its own.**

There are several possible reasons for the vacuum turning off on its own, including blockages, battery issues, and overheating. If vacuum turns off on its own, perform the following steps:

1. Turn on the vacuum and check the battery indicator lights on the hand vacuum. If recharging is needed, make sure vacuum power is off placing it on the charging dock.
2. Empty dust cup and clean filters (See the Cleaning the Dust Cup and Filter section).
3. Check wand, accessories, and inlet openings and remove any blockages.
4. Allow unit and battery to cool for at least 45 minutes, until they return to room temperature.
5. Press the On/Off switch to restart the vacuum.

**Battery Indicator Lights on hand vacuum are flashing.**

- Nozzle Ring Light flashes red (Fig. A): Nozzle clog. (See the Maintaining Your Vacuum section.)

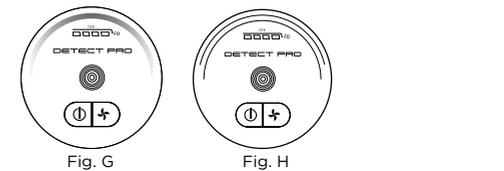
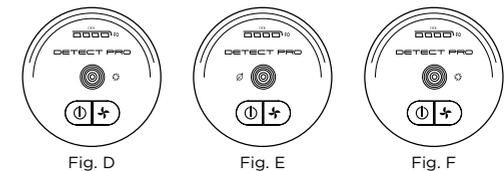
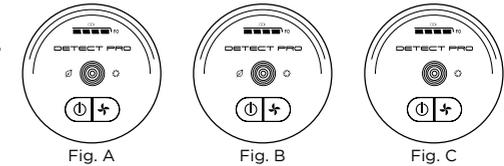
**Contact Customer Service at**

AU 02 8801 7666 | NZ 0800 112 660

AU [sharkclean.com.au](http://sharkclean.com.au) | NZ [sharkclean.co.nz](http://sharkclean.co.nz)

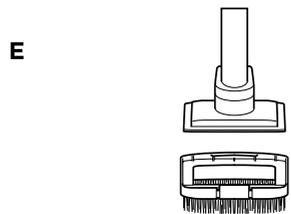
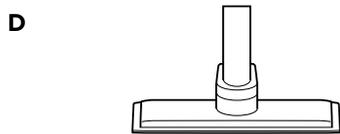
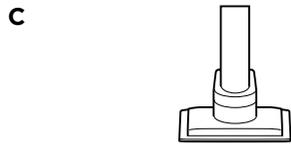
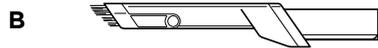
**if you experience any of the indications listed below:**

- ECO and BOOST LEDs are flashing (Fig. B): Overcurrent or short.
- All LEDs except ECO are flashing (Fig. C): Motor is overheating.
- All LEDs except ECO and AUTO are flashing (Fig. D): Overspeed.
- All LEDs except BOOST and AUTO are flashing (Fig. E): Communication.
- AUTO and BOOST LEDs are flashing (Fig. F): There may be an electrical problem with the nozzle.
- AUTO and UI RING are flashing (Fig. G): Debris Detect Error. Wipe debris detect sensor.
- HEADLIGHTS and AUTO LEDs are flashing (Fig. H): Edge Detect Error.

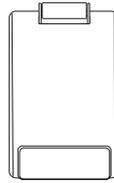


**NOTE:** If vacuum still does not operate properly, contact Customer Service at AU 02 8801 7666 | NZ 0800 112 660  
AU [sharkclean.com.au](http://sharkclean.com.au) | NZ [sharkclean.co.nz](http://sharkclean.co.nz)

- Ⓐ Crevice Tool
- Ⓑ Duster Crevice Tool
- Ⓒ Upholstery Tool
- Ⓓ Wide Upholstery Tool
- Ⓔ Pet Multi-Tool
- Ⓕ Replacement Battery
- Ⓖ Hand Vac Pre-Motor Filter
- Ⓗ Auto-Empty Dock  
Post-Motor HEPA Filter
- Ⓘ Auto-Empty Exhaust Foam Filter
- Ⓝ Hand Vac Post-Motor HEPA Filter



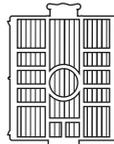
**F**



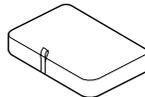
**G**



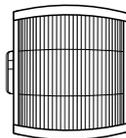
**H**



**I**



**J**



**NOTE:** Not all accessories come with all units. Please see the enclosed Quick Start Guide for your unit's configuration. To order additional accessories, visit [AU sharkclean.com.au](http://AU.sharkclean.com.au) [NZ sharkclean.co.nz](http://NZ.sharkclean.co.nz)

## TWO (2) YEAR LIMITED REPLACEMENT WARRANTY

The warranty commences on the date of purchase and expires at the end of the two-year period. In the unlikely event of a defect due to faulty materials or workmanship within the guarantee period we will replace the defective/faulty part with a new product, free of charge, or if the unit is deemed defective/faulty we replace the unit with an equivalent or upgraded model, at our discretion.

For warranty claims, you will need to submit a proof of purchase in the form of a valid receipt that displays date and place of purchase.

### Your warranty is subject to the following conditions

- DO NOT operate the appliance with a damaged plug or cord, or if the unit has been dropped, damaged or dropped in water.
- To avoid the risk of electric shock, do not disassemble or attempt to repair the appliance on your own. If the supply cord is damaged, it must be replaced by a qualified electrician to avoid a hazard. Incorrect re-assembly or repair can cause a risk of electric shock or injury to persons when the appliance is used.
- The item has not been misused, abused, neglected, altered, modified or repaired by anyone.
- The item has been subjected to fair wear and tear.
- The item has not been used for trade, professional or hire purposes.
- The item has not sustained damage through foreign objects, substances or accident

### Customer costs within warranty

The customer is responsible for any inwards freight charge to return a product for warranty if requested, and outward freight charge for warranty parts and or replacement unit.

### Who is covered?

This warranty applies only to the original purchaser, who bought the product from an authorised retailer and may not be transferred. Proof of purchase is required.

### What is not covered?

- Filters and brush rolls
- Accessories supplied with the item.
- Components that are subject to natural wear and tear caused by normal use in accordance with operating instructions.
- Unauthorised/improper maintenance/handling or overload is excluded from this warranty.
- Accidental damage
- Damage as a result of use not in accordance with the rating plate
- Removal of blockages. If a blockage does occur please refer to the trouble shooting guide within your Shark Operating manual
- Use of parts and accessories that are not genuine Shark components

## REGISTER YOUR PURCHASE

 AU [sharkclean.com.au](http://sharkclean.com.au)  
NZ [sharkclean.co.nz](http://sharkclean.co.nz)

 Scan QR code using  
mobile device



## RECORD THIS INFORMATION

Model Number: \_\_\_\_\_

Date Code: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_  
(Keep receipt)

Store of Purchase: \_\_\_\_\_

**TIP:** You can find the model and serial numbers on the QR code label on the bottom of the back of the hand vacuum and battery.

## TECHNICAL SPECIFICATIONS

Voltage: 21.6V 

## ODOUR NEUTRALISER SPECIFICATIONS

1. Product Name: Odour Neutraliser Cartridge
2. Manufacturer: Shark Ninja 89 A Street, Needham, MA 02494
3. Weight: 17.4g / 0.61oz
4. Ingredients: Solid SM composite polymer C17 + fragrance SE 272235

## NOTES



**PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.**

This Owner's Guide is designed to help you get a complete understanding of your new Shark® Cordless Detect Pro™ Vacuum.

Mann&Noble Pty Ltd  
Building D, 33 Quarry Road  
Erskine Park NSW, Australia, 2759  
**AU** 02 8801 7666 | **NZ** 0800 112 660  
**AU** [sharkclean.com.au](http://sharkclean.com.au) | **NZ** [sharkclean.co.nz](http://sharkclean.co.nz)

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

This product may be covered by one or more U.S. patents. See [sharkninja.com/patents](http://sharkninja.com/patents) for more information.

---

© 2023 SharkNinja Operating LLC. SHARK is a registered trademark of SharkNinja Operating LLC. DETECT PRO, FLOORDETECT, and LIGHTDETECT are trademarks of SharkNinja Operating LLC. RBRC is a trademark of Rechargeable Battery Recycling Corporation.