

Shark[®]

Lift-Away[®] XL Pet Upright with Self-Cleaning Brushroll & DuoClean[™]

PZ1000ANZ Series

INSTRUCTIONS



IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY

⚠ WARNING

To reduce the risk of fire, electric shock, injury, or property damage, when using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM

1. Inspect power cord and plug for any damage before use. **DO NOT** use vacuum cleaner with a damaged cord or plug. Turn off all controls before plugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks. To minimize the risk of power cord damage, do not allow the motorized brushroll to ingest the cord. If this occurs, immediately shut off power to the vacuum and remove the cord.
 2. This appliance has a polarized plug, if the plug does not fit fully into the outlet, reverse the plug (one blade is wider than the other). If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.
 3. Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
 4. Use only identical replacement parts.
 5. Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
 6. Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
 7. The use of an extension cord is **NOT** recommended.
 8. This vacuum cleaner contains no serviceable parts.
 9. This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children. Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. **DO NOT** allow to be used as a toy. Close supervision is necessary when used near children.
 10. Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles or other accessories.
 11. **DO NOT** handle plug or vacuum cleaner with wet hands.
 12. **DO NOT** use without filters in place.
 13. Only use Shark® branded filters and accessories.
 14. **DO NOT** damage the power cord:
 - a) **DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
 - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - c) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
 15. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
 16. **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.
 17. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
 18. **DO NOT** use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
 19. Use extra care when cleaning on stairs.
 20. **DO NOT** leave the vacuum cleaner unattended while plugged in.
 21. When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
 22. **DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
 23. Your Shark® vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.
 24. **DO NOT** use to pick up:
 - a) Liquids
 - b) Large objects
 - c) Hard or sharp objects (glass, nails, screws, or coins)
 - d) Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
 - e) Smoking or burning objects (hot coals, cigarette butts, or matches)
 - f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
 - g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
- 25. DO NOT** use in the following areas:
- a) Poorly lit areas
 - b) Wet or damp surfaces
 - c) Outdoor areas
 - d) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)
26. Turn off all controls before plugging in or unplugging the vacuum.
 27. Unplug from electrical outlet when not in use and before any maintenance or cleaning.
 28. Hand wash with water only. Washing with cleaning chemicals could damage the unit.
 29. During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.
 30. Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
 31. Make sure the dust cup and all filters are in place after routine maintenance.
 32. If provided, secure the power cord around the two cord hooks during storage.

SAVE THESE INSTRUCTIONS

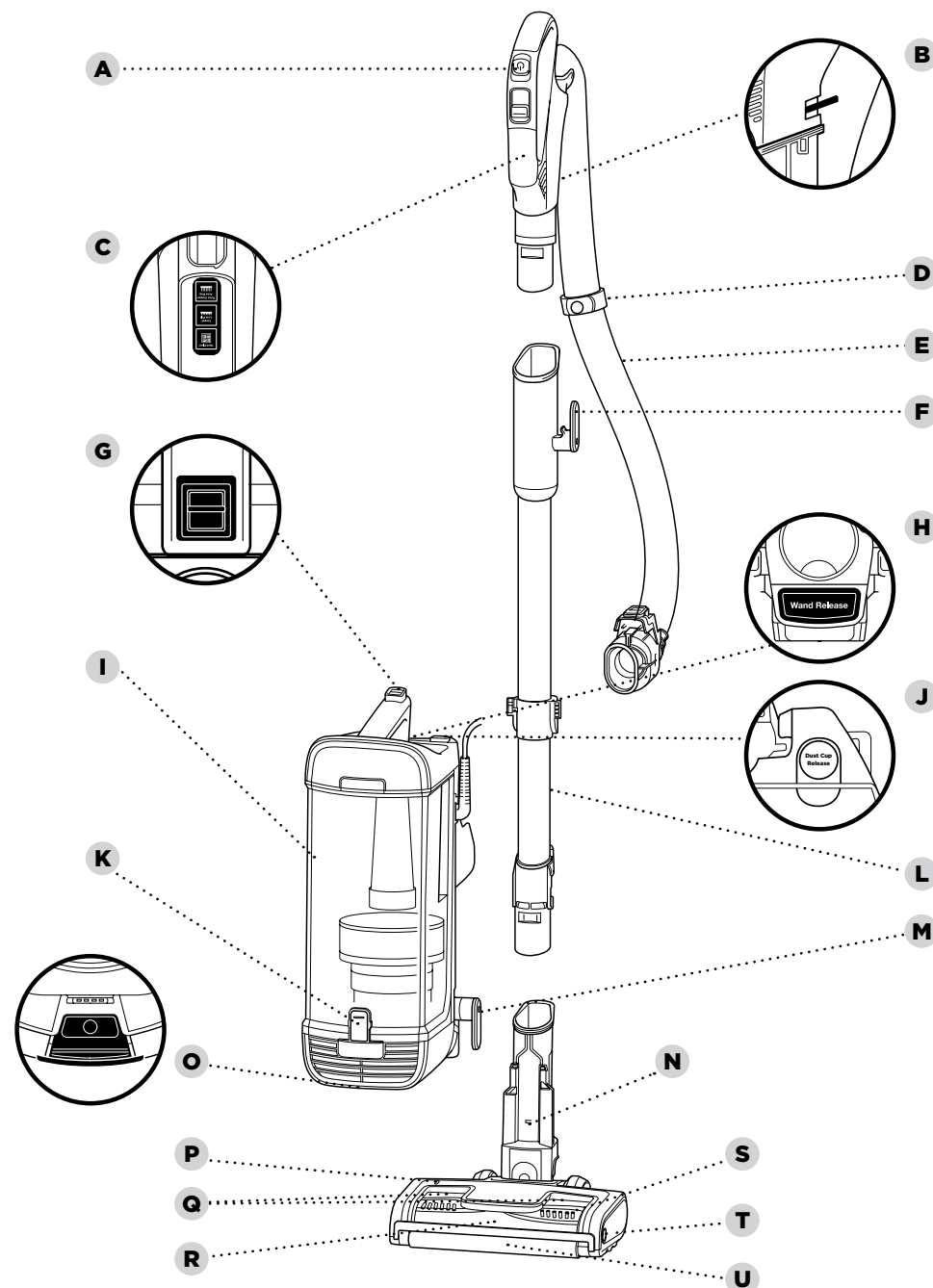
GETTING TO KNOW YOUR SHARK® LIFT-AWAY® XL PET UPRIGHT WITH SELF-CLEANING BRUSHROLL & DUOCLEAN™

WELCOME!

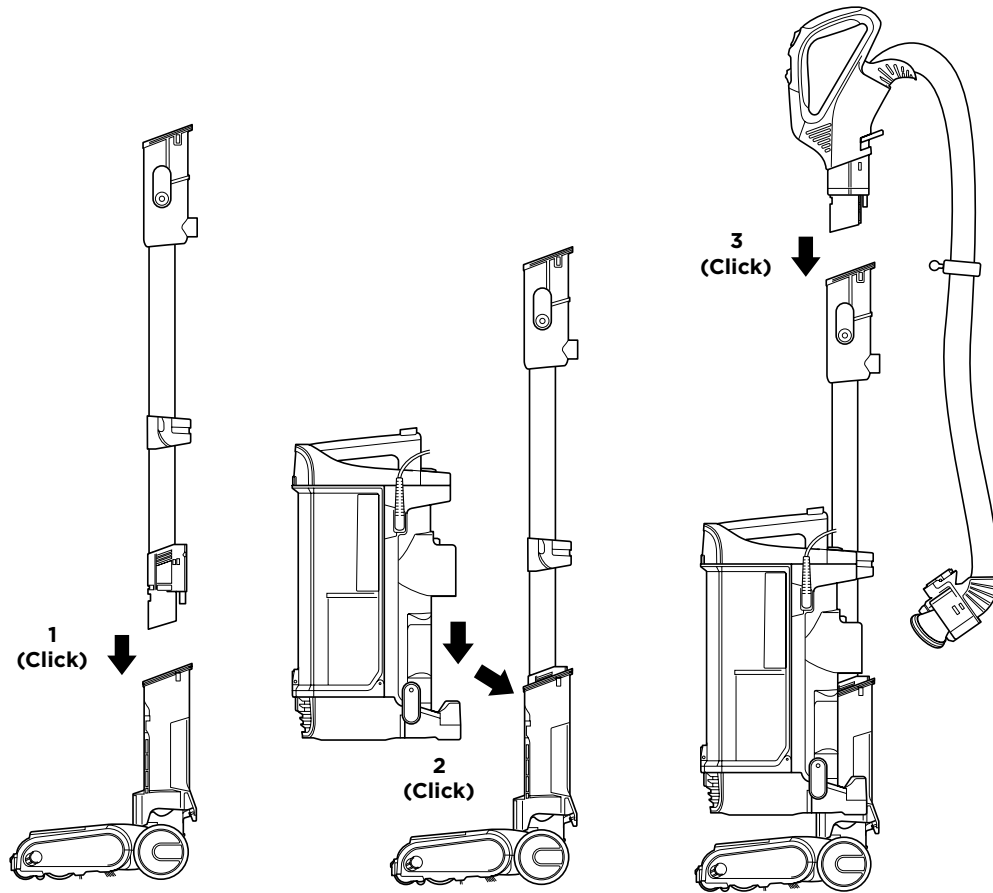
Congratulations on your purchase. Use this instruction manual to learn about your new vacuum's great features. From assembly to use to maintenance, you will find it all in here.

MAIN UNIT

- A** Power Switch
- B** Handle Release Button
- C** Surface Selector
- D** Hose Clip
- E** Hose
- F** Upper Cord Hook
- G** Powered Lift-Away™ Button
- H** Wand Release Button
- I** Lift-Away® Pod
- J** Dust Cup Release Button
- K** Dust Cup Empty Latch
- L** Wand
- M** Lower Cord Hook
- N** Motorised Floor Nozzle
- O** Filter Access
- P** Brushroll Indicator Light
- Q** Headlights
- R** Brushroll Garage
- S** Self-Cleaning Brushroll
- T** Brushroll Release
- U** Soft Roller

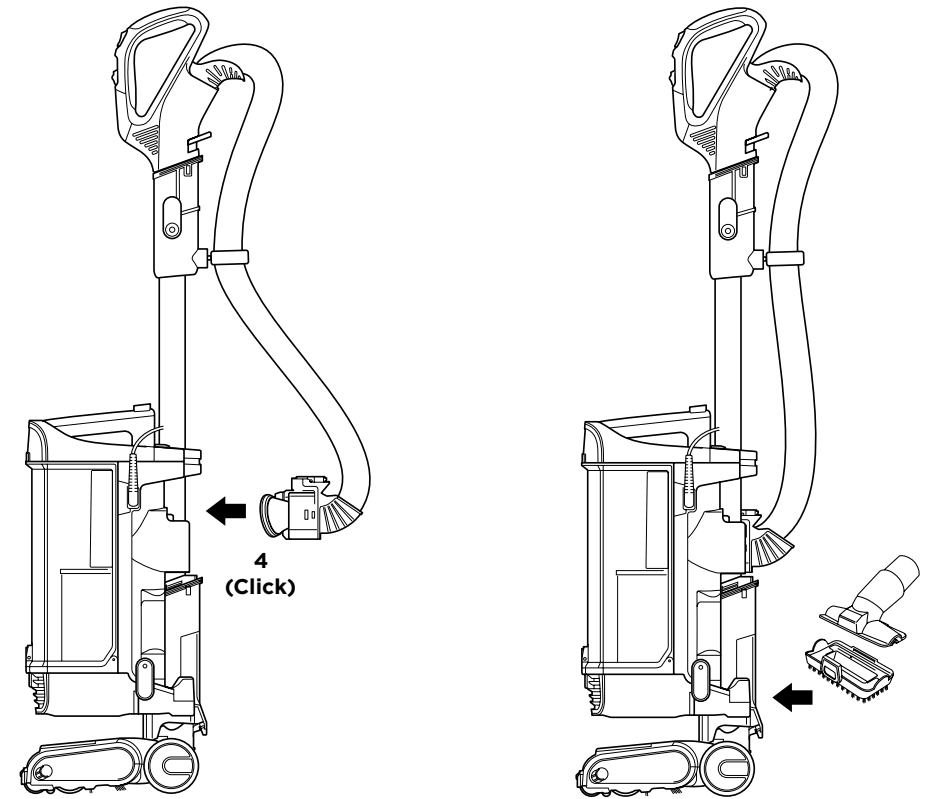


ASSEMBLY

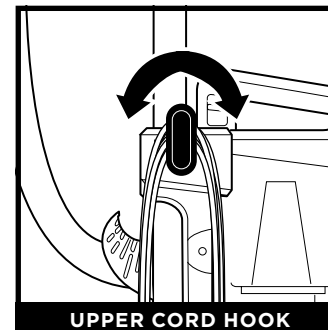


1. Place motorised **Nozzle** on floor and insert **Wand**, pressing it in until it clicks securely into place.
 2. Place **Pod** onto wand and slide down to connect.
 3. Insert **Handle** into wand, pressing it in until it clicks securely into place.
 4. Connect **Hose** to back of pod, pressing it in until it clicks securely into place.
 5. Store included accessories on the **Accessory Posts** on the pod.
- IMPORTANT:** For proper operation, ensure all connections are securely clicked into place.

ASSEMBLY



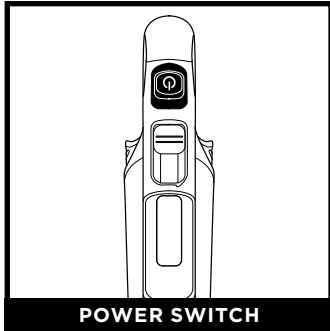
POWER CORD



For cord access, rotate upper hook down and remove cord.

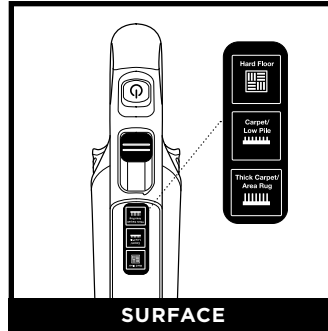
OPERATING THE VACUUM

SETTINGS



POWER SWITCH

Press power button to turn on vacuum. Please note the brushrolls will not spin until you have stepped on the floor nozzle and tilted the handle back.



SURFACE

Thick Carpet & Area Rug Cleaning

Slide the surface switch to the top position to select Thick Carpet/Area Rug.

Carpet & Low Pile Cleaning

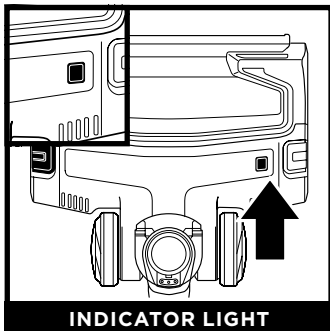
Slide the surface switch to the middle position to select Carpet/Low Pile to increase the speed of the brushrolls and to help remove stuck-on dust and debris.

Hard Floor Cleaning

Slide the surface switch to the bottom position to select Hard Floor.

NOTE: Try using Hard Floor mode for low pile area rugs.

BRUSHROLL INDICATOR LIGHT



INDICATOR LIGHT

WHAT DOES THE BRUSHROLL INDICATOR LIGHT MEAN?

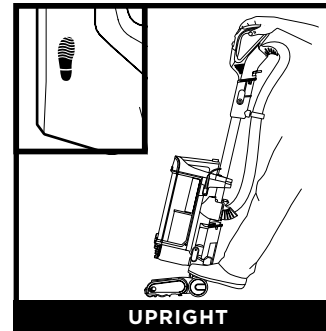
Solid Green: The brushrolls are spinning and working as they should.

Solid Red: There is a jam in the brushroll area. Turn off the vacuum and unplug it, then remove any blockages in the nozzle.

Flashing Red: The motorised floor nozzle is overheating. Turn off the vacuum, unplug it, and remove any blockages. Let the vacuum cool down for at least 60 minutes before restarting. See Troubleshooting section for more information.

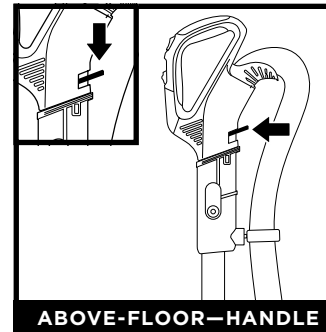
OPERATING THE VACUUM

CLEANING MODES



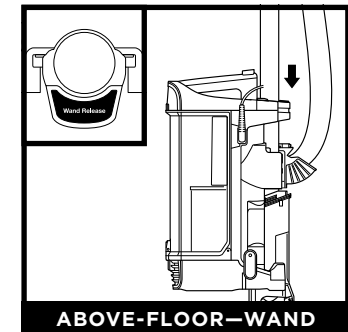
UPRIGHT

To engage brushrolls, step on floor nozzle and tilt handle back.



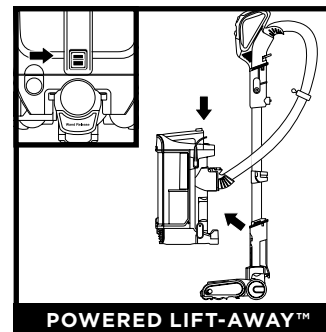
ABOVE-FLOOR—HANDLE

Press the **Handle Release** latch to detach the handle from the wand.



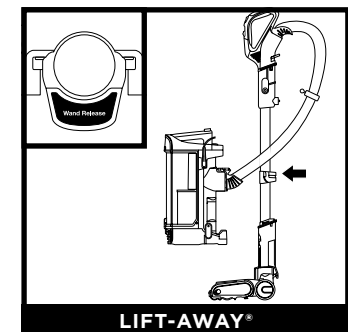
ABOVE-FLOOR—WAND

Press the **Wand Release** button to detach the wand from the pod.



POWERED LIFT-AWAY™

Press the Powered **Lift-Away™** button to detach the pod from the floor nozzle.

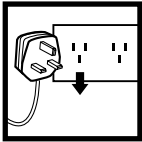


LIFT-AWAY®

With pod removed, press the **Wand Release** button to detach the wand from the floor nozzle.

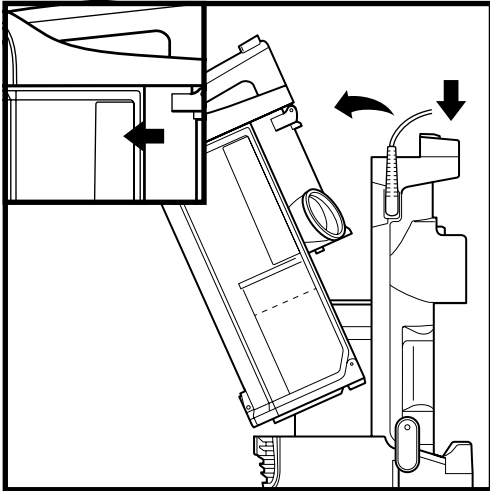
NOTE: All accessories are compatible with both the wand and the handle.

EMPTYING THE DUST CUP

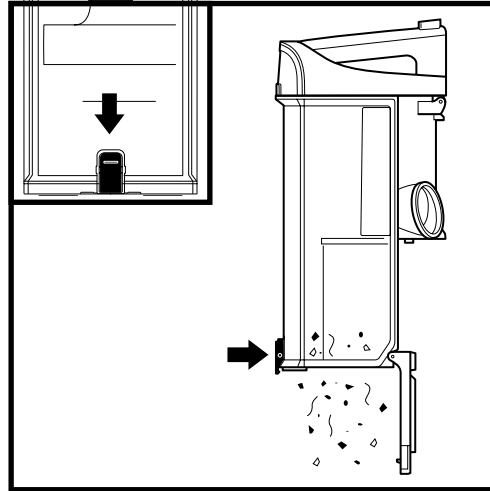


IMPORTANT: Unplug the cord before performing any maintenance.

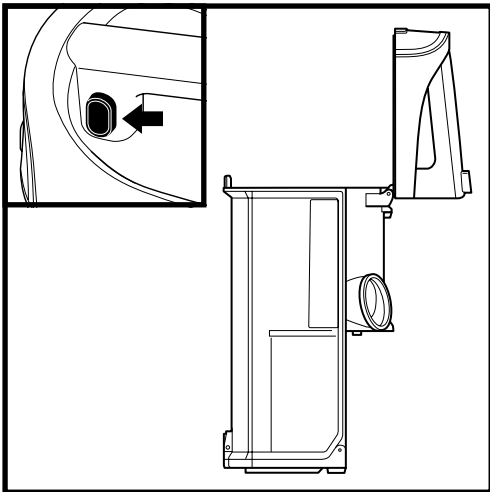
NOTE: Empty the dust cup when or before the debris reaches the max fill line.



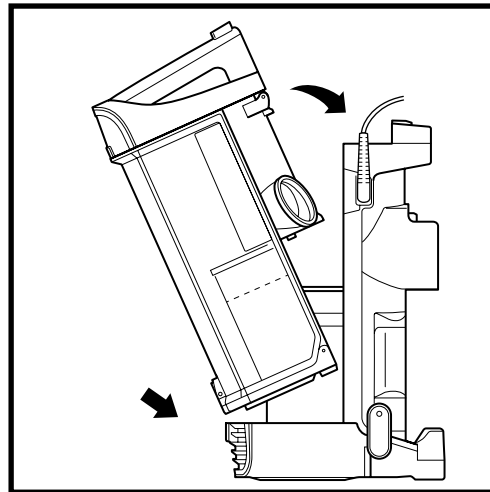
To remove **Dust Cup**, press release button on top of the pod. Tilt dust cup away from wand, then lift to remove.



To empty debris into the bin, press lower release button and bottom of dust cup will drop open.



To remove collected debris from **Lint Screen**, press top release buttons either side of the handle and lift handle to access screen.



To reinstall, place bottom of dust cup into pod and then tilt until it clicks into place.

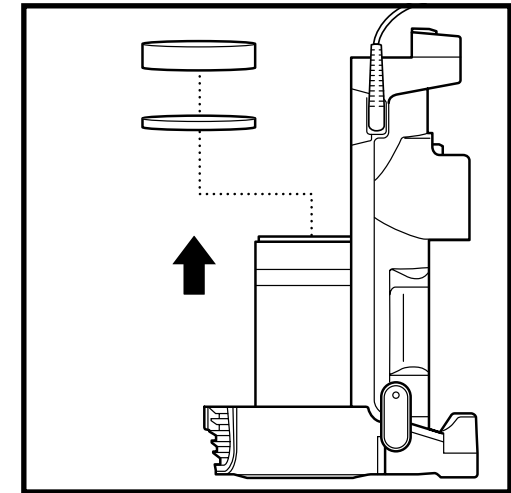
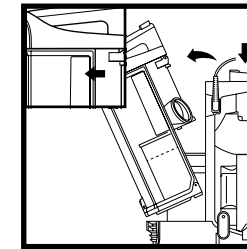
CLEANING AND REPLACING THE FILTERS

CLEANING FILTERS

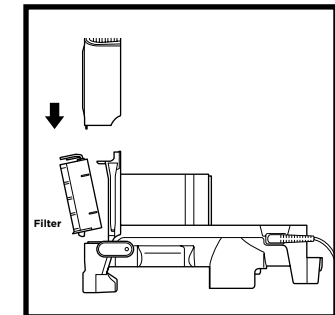
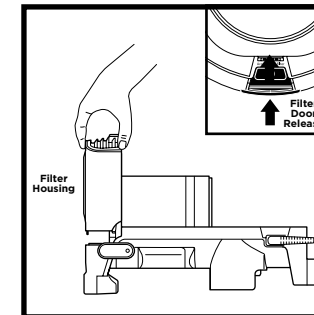
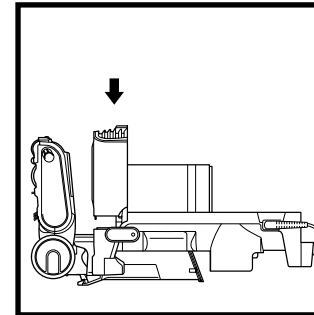
Regularly wash, dry and replace the filters to maintain your vacuum's suction power.

To prevent damage from cleaning chemicals, rinse filters with cold water only. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electric parts.

IMPORTANT: DO NOT use soap when cleaning the filters.



CLEAN PRE-MOTOR FILTERS EVERY MONTH
Remove **Dust Cup**, then lift out **Filters**.



CLEAN POST-MOTOR FILTER EVERY YEAR

Place unit flat on the floor so you can see the post-motor filter underneath. With the dust cup removed, press button on filter housing and pull forward. Remove post-motor filter by pressing black tab until it clicks and is released from the unit. To reinstall, insert the filter into the unit by clicking into place and reattach the filter housing.

NOTE: The pre-motor filters should be replaced every 2.5 years. The post-motor filter should be replaced every 3 years.

MAINTENANCE

NOZZLE MAINTENANCE

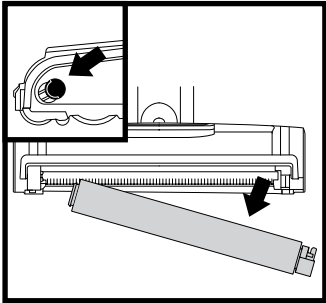
SELF-CLEANING BRUSHROLL

If any hair is wrapped around the brushrolls, continue vacuuming using Carpet/Low Pile mode on a bare floor surface, a low-pile carpet, or a small area rug. This will allow the Self-Cleaning Brushroll to remove the hair wrap and send it to the dust cup.

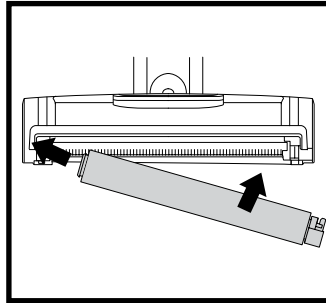
If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught in the brushroll.

If some fibres remain wrapped around the brushroll after continued use, clear them from the brushroll.

CLEANING THE SOFT ROLLER

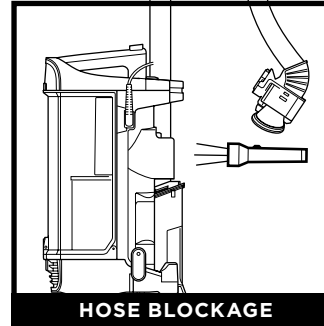


Slide the Soft Roller access button forward to release the Soft Roller.



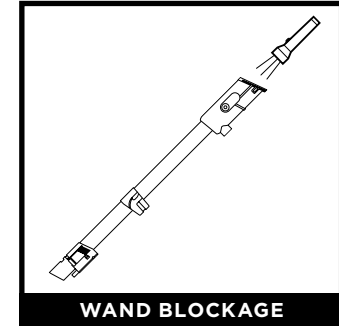
Hand wash the Soft Roller as needed. Use only water, and allow it to air-dry completely for at least 24 hours. Reinsert the Soft Roller in the front of the nozzle until it clicks into place.

CHECKING FOR BLOCKAGES



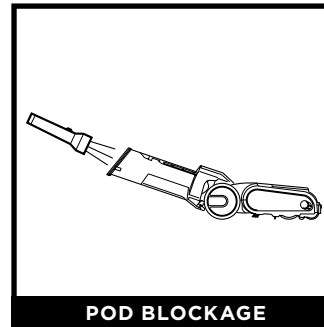
HOSE BLOCKAGE

Detach hose from vacuum pod, and check hose and opening on back of pod for blockages.



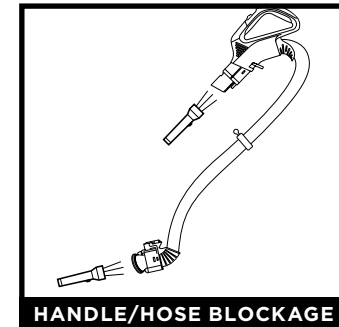
WAND BLOCKAGE

Detach wand from floor nozzle and handle, and check both ends for blockages.



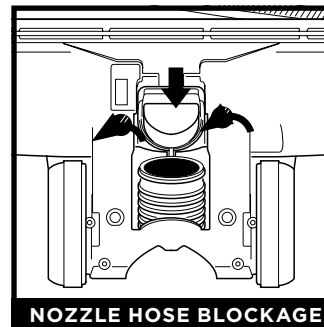
POD BLOCKAGE

Detach wand from floor nozzle, tilt nozzle neck back, and check opening for blockages.



HANDLE/HOSE BLOCKAGE

Detach handle from wand and the hose from the vacuum pod, and check openings for blockages.



NOZZLE HOSE BLOCKAGE

To access the nozzle hose, open the locks on the bottom of the nozzle. With a coin, turn the locks counterclockwise, then lift the cover and clear any blockages.

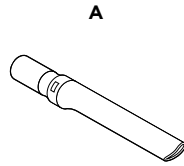
NOTE: Torch not included.

AVAILABLE ACCESSORIES

NOTE: Not all accessories come with all units. For a list of the accessories included with this model, see the top inside flap of the box. To order additional accessories, visit [AU sharkclean.com.au](http://AU.sharkclean.com.au) or [NZ sharkclean.co.nz](http://NZ.sharkclean.co.nz)

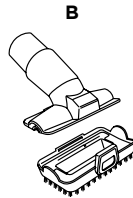
A Crevice Tool

This slender tool offers extended reach to access corners, kick boards and skirting boards, tight spaces, and ceilings.



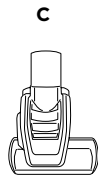
B Multi-Surface Tool

A single convertible tool. Use the stiff bristle brush to clean stuck-on debris, or take off the bristles to reveal an upholstery tool perfect for removing stubborn pet hair and large piles of debris.



C Self-Cleaning Brushroll

Tackles pet hair and ground-in dirt from carpeted stairs and upholstery, while actively removing hair wrap as it cleans.



TROUBLESHOOTING

Vacuum is not picking up debris. No suction. (Refer to Maintenance section for more information.)

- Check filters to see if they need cleaning. Follow instructions for rinsing and drying the filters before re-inserting in the vacuum.
- Dust cup may be full; empty dust cup.
- Check hose, hose connections, nozzle, and accessories for blockages; clear blockages if required.
- Remove any string, carpet fibres, or hair that may be wrapped around the brushrolls.

Vacuum lifts area rugs.

- Turn off unit to disengage the brushrolls. Move switch to Hard Floor setting to turn on the slower brushroll speed, which is optimal for bare floors and area rugs.
- Suction is powerful. Take care when vacuuming area rugs or rugs with delicately sewn edges.

Brushroll/soft roller does not spin.

- If brushroll indicator light on the floor nozzle turns red, the brushroll and/or soft roller have stopped spinning. Immediately turn off and unplug vacuum. Disconnect the nozzle and remove blockage, then reconnect and turn vacuum back on.
- Once the blockage is removed, with the power on, step on the floor nozzle and tilt the handle back. The brushrolls should then spin and cleaning can resume.

Vacuum turns off on its own or brushroll indicator light flashes red.

- This vacuum is equipped with a motor-protective thermostat. If your vacuum overheats, the thermostat will automatically turn the suction motor off. Perform the following steps to restart the thermostat:
 1. Turn vacuum off and unplug it.
 2. Empty dust cup and clean filters (see cleaning filters section).
 3. Check for blockages in hose, accessories, and inlet openings.
 4. Allow unit to cool for a minimum of 60 minutes.
 5. Plug in vacuum and turn it on.
- If hose is not fully connected to the pod, it can cause a poor electrical connection and the hose can come loose, turning the vacuum off.
 1. Turn vacuum off and unplug it.
 2. Empty dust cup and clean filters.
 3. Check for blockages in hose, accessories, and inlet openings.
 4. Remove cord from cord hook so hose latch can be seen and engaged.
 5. Ensure you hear an audible click at all connection points:
 - a. Where hose meets back of pod (may require additional force; push and pull on hose to ensure latch is fully engaged)
 - b. Where wand plugs into floor nozzle
 - c. Where handle plugs into wand
 6. Plug in vacuum and turn it on.

Note: If vacuum still does not start, contact customer service as AUST: 02 8801 7666 or NZ 0800 112 660

LIMITED WARRANTY • TWO (2) YEARS

If your vacuum becomes defective due to faulty material or workmanship within a period of 2 years from the date of purchase, we warrant to do the following:

For New Zealand Consumers: We will replace the product with a new product, free of charge, or repair the product at our cost, at our discretion.

For Australian Consumers: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Your warranty is subject to the following conditions:

DO NOT operate the appliance with a damaged plug or cord, or if the unit or battery has been dropped, damaged or dropped in water. To avoid the risk of electric shock, do not disassemble or attempt to repair the appliance on your own. If the charger cord is damaged, it must be replaced by a qualified electrician in order to avoid a hazard. Incorrect re-assembly or repair can cause a risk of electric shock or injury to persons when the appliance is used.

- The item has not been misused, abused, neglected, altered, modified or repaired by anyone.
- The item has been subjected to fair wear and tear.
- The item has not been used for trade, professional or hire purposes.
- The item has not sustained damage through foreign objects, substances or accident.

Your warranty does not cover:

- Components that are subject to natural wear and tear caused by normal use in accordance with operating instructions.
- Unauthorised/improper maintenance/handling or overload is excluded from this warranty.
- Any additional property that may be damaged due to a fault or misuse of the product and/or component.

For guarantee claims, you will need to submit a proof of purchase in the form of a valid receipt that displays date and place of purchase.

This warranty does not replace but is in addition to your statutory rights.

This warranty does not apply to accessories supplied with the item.

This warranty applies only to the original purchaser and may not be transferred.

Replacement items will be covered by the limited warranty for the balance of the warranty period from the date of the original purchase.

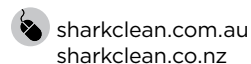
Customer costs within warranty:

The customer is responsible for any inwards freight charge to return a product for warranty if requested, and outward freight charge for warranty parts and or replacement unit.

Please note:

Only the defective product or parts returned to place of purchase will be replaced under this warranty.

REGISTER YOUR PURCHASE



Benefits of registering your product and creating an account:

- Get easier, faster product support and access to warranty information
- Access troubleshooting and product care instructions
- Be among the first to know about exclusive product promotions

RECORD THIS INFORMATION

Model Number: _____

Serial Number: _____

Date of Purchase: _____
(Keep receipt)

Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 220-240V~, 50-60Hz

Watts: 800W

Mann&Noble

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NZ 0800 112 660

Visit us at:

sharkclean.com.au

sharkclean.co.nz

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you get a complete understanding of your new Shark® Lift-Away® XL Pet Upright with Self-Cleaning Brushroll & DuoClean™.

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

For SharkNinja U.S. Patent information, visit sharkninja.com/patents/

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PZ1000ANZ_Series_IB_MP_Mv8
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